Cox Group Ltd provides customers with a range of waste management and recycling services. The Company utilises its purpose designed Material Recovery Facility to recover materials for reuse and divert waste from landfill.

The Company recognises the importance to its future of adopting a strategy that bases the development of its business through pursuit of quality and sustainability in all aspects of our activities.

Our commitment to quality is defined by the timely and efficient delivery of services to our clients and in meeting our landfill diversion and material recovery targets through the implementation of effective operating systems, procedures and practices in order to satisfy not only our customers' needs but also all statutory regulations and other applicable requirements for quality, safety and the environment.

We will ensure that a quality culture is fully adopted and practiced throughout the Company by maintaining an effective Quality framework that adheres to the following requirements:

- Ensuring that applicable Statutory and Regulatory requirements are determined, understood and consistently met.
- Risks and Opportunities that affect the Quality Management System are determined and addressed to ensure customer satisfaction is maintained.
- Ensuring that the resources needed for the Quality Management System are available; including training and support.
- Set and maintain Quality Objectives as part of internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.
- Continually improve the Quality Management System and make changes where required to enhance customer satisfaction.
- Take accountability for the effectiveness of the Quality Management System

This policy is communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others or the environment.

Signed: 

Name: Katie Treacy

Position: Managing Director

Date: 23/07/2026